

CUSTOMER END OF LEASE HELPFUL CLEANING TIPS

1. Vacuum light fittings, fans, air conditioners etc. Then clean with soapy water (make sure nothing is on, please turn everything off? Don't Get Electrocuted!).
2. Vacuum up all dust and dirt from window rails and sliding door tracks, then and use a blunt knife to help break up any built up dirt or grit on the inside edges. Afterwards clean with soapy water and a clean cloth.
3. Vacuum curtains and blinds, then wipe down with damp soapy cloth if dirty.
4. Clean bathroom/toilet using bleach. Make sure you use protective clothing, foot wear, gloves, glasses etc!
5. Clean dirty marks off walls. Especially around light switches, skirting boards, doorways corners etc.
6. Clean all windows inside and outside.
7. Clean all kitchen areas including the top of cupboards, from the top down, (e.g. the highest areas first, so dirt can be quickly vacuumed up). Then thoroughly clean the Stove, Rangehood and Oven, as this is an area that is always thoroughly checked by Real Estate Agents!
8. Carpets need to be [Professionally cleaned by a GOOD Carpet Cleaner](#) like Dry Clean Carpets. Using a cheap Carpet Cleaner sometimes means paying twice as the Real Estate Agent will have it re-cleaned again, meaning you'll have wasted your time and money!

Please Note: at the moment with the economy struggling, most Real Estate Agents are not making much money as they're not selling many properties. As a result, some Agents are resorting to unscrupulous methods to make a profit. For example: over charging tenants when they vacate a rental property. They sometimes do this when conducting the End of Lease Vacate Inspection Clean. Some Agents claim that the cleaning is of a poor standard and that they will have to get the home re-cleaned again. Then they over charge you then hire their own cleaners, it's often family members or friends to re-clean the property once again even when it doesn't need re-cleaning. Sometimes the unscrupulous Agents over charges you anywhere from \$150 to \$700, so they can take a commission off their cleaners when they take money out of your Rental Bond Deposit. Sometimes the Agent doesn't even have your property re-cleaned at all, but they're quick to take your Bond Money!

That's why it's so important that you're there at the Final End of Lease Vacate Inspection, so you can quickly clean any marks that they find and stop the Agent from ripping you off! Some really unscrupulous Agents have hired Tradesmen to do regular maintenance to the property, like painting or plumbing work done and then get you to pay for cleaning the Contractors mess, that supposedly needed re-cleaning again!

That's why we strongly recommend that Tenants be at the Final End of Lease Vacate Inspection with the Real Estate Agent or Landlord; make sure you or your housemate have a clean sponge and bucket of soapy water to quickly wipe off any marks that the Agent wants cleaned! But if you or your housemate or a friend really really can't be there, then send the Agent an email formally requesting that they take photos of any areas needing re-cleaning, which includes a written description of any dirty areas that they want re-cleaned! So you can quickly clean it later. Then that way you'll discourage the unscrupulous Agents from trying to rip you off! As you'll be making them prove that there really are areas that need re-cleaning.

Most Professional Cleaning Companies are now guaranteeing their work to the customer; and not to the Real Estate Agent or Landlord. If your Agent or Landlord is giving you a hard time or is difficult and unreasonable, you can also lodge a formal complaint at the [Residential Tenancies Authority](#) or Call them

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on: **1300 366 311** for some helpful advice or guidance.

If you want or need professional Cleaners who are honest, reliable and trustworthy then look no further than [Bond Clean Australia](#) and [Dry Clean Carpets](#). If you need any advice or want to [Book](#) in via [Email](#) or Call: **0430 774 493**, we're here to help make moving house as stress free as possible.